



**Steve Verno, CMBS, CMSCS, CEMCS, CPM-MCS**

Steve Verno is a certified coder and biller. He was an office manager at Whitney M. Young Medi-cal Center in Albany, New York. He is also a professor of coding and billing at Everest University, now on medical leave. He is a graduate of the American Red Cross College and a retired Red Cross health services instructor trainer. In 2003, Steve co-authored the Insurance Handbook for the Medical Office by Marilyn Fordney. He served 20 years in the United States Army as a combat medic and a combat lifesaver instructor. His specialties are emergency medicine, family practice, urgent care, appeals, ERISA, AR Recovery and Provider Health Insurance Contacts.